

## QUALITY, ENVIRONMENT, HEALTH & SAFETY POLICY

We, STERLITE TECHNOLOGIES LIMITED, commit ourselves to:

- Enhance customer satisfaction through the pro-active understanding customers' changing requirements, through global benchmarking, by delivering products and solutions that conform to/exceed the requirements of our customers in all aspects and striving to exceed customers' expectation in all aspects.
- Continuously increase market share globally and develop new products / solutions in line with customer changing requirements and intended applications.
- Continually improve quality parameters, effectively reduce total cost of the product using global benchmarks, maximize recycle, reduced wastes, discharges and emission and prevent/minimize impact from pollution and occupational health and safety risks.
- Consider any complaints/feedback from a customer or any other external party as an opportunity to learn and to improve
- Resolve customer complaints in an efficient, amicable and fair manner, wherein the interests of all our stakeholders are protected.
- Improve effectiveness of organization-wide system and processes.
- Prevent pollution at the sources and conserve natural resources.
- Prevent injury and ill health; provide a safe and healthy working environment for our employees and associates through controlled plant operations.
- Comply with all applicable legislation and statutory requirements concerning environment, health and safety, customer complaint handling system and with other requirements to which the organization subscribes.
- Motivate and ensure active participation of all the employees to develop and achieve organization's objectives.

We would achieve this for our employees and associates through:

- Communication of QEHS targets and by imparting training.
- Periodic risk assessments and audits.
- A sustainable and transparent means of reporting of EQHS matters.

Dr. Anand Agarwal  
Sd/-

Chief Executive Officer & Whole Time Director